



Police & Crime Commissioner for Cleveland
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Report of the Police and Crime Commissioner to the Chair and Members of the Police and Crime Panel

18th September 2018

Programme of Engagement

1. Purpose of Report

- 1.1 The purpose of this report is to provide Members of the Cleveland Police and Crime Panel (PCP) with a brief update in relation to meetings attended by the PCC from July 2018 to September 2018.
- 1.2 Future meetings of the PCC will also be summarised.

2. Background

- 2.1 The PCCs consultation and engagement activities focus on increasing understanding of the communities of Cleveland, ensuring clear and consistent communication with the public and ensuring effective consultation and community engagement.
- 2.2 The PCC attends a number of meetings on a regular basis with key partners, stakeholders and residents from across the Cleveland area.
- 2.3 In addition to this the PCC has attended many regional and national meetings representing Cleveland.

3. Your Force Your Voice

- 3.1 The '*Your Force Your Voice*' engagement initiative continues to take place with community meetings in all of Cleveland's 79 ward areas being revisited on an annual basis. Since coming into office in November 2012 the PCC has attended over 585

community meetings allowing him to better understand the needs of local communities across Cleveland.

- 3.2 At meetings recently attended a key topic covered has been concern regarding lack of feedback following incidents being reported. Victim satisfaction survey data also indicates that this is a key area of dissatisfaction for victims and work is ongoing as a result of the Control Room review to ensure that feedback mechanisms are put in place and that officers are fully aware of the need for regular feedback to victims through the Victim's Code of Practice.
- 3.3 Cybercrime is another concern that has been raised recently at meetings. The Force cyber crime team do extensive work educating the community and victims on how to better protect themselves against cyber crime. This includes cyber crime roadshows, including a recent event at Middlesbrough Mela which the PCC attended. The Police and Crime Commissioner has been working with the PCCs in Northumbria and Durham in response to this growing area of business to develop two advice booklets, one for businesses and one for members of the public to provide advice and education in relation to cybercrime. The booklets will be launched in the coming months.
- 3.4 All of the issues raised at community meetings are raised with the local Integrated Neighbourhood Teams for action where necessary.

4. Other Meetings

- 4.1 Below is a summary of key other meetings attended by the PCC. The full diary is published on the PCC website at www.cleveland.pcc.police.uk.
- 4.2 In addition to this the PCC monitors the Control Room Log and the Serious Incident Log on a daily basis.
- 4.3 Over the summer period the OPCC attended a number of community events with a Crime Prevention stall, offering free crime prevention products and advice, together with information on a range of services available including victim support services and hate crime reporting. Events attended included Stockton EID Fusion, South Bank Carnival, Cleveland Show, Middlesbrough Mela and Grangetown Festival.
- 4.4 On 10th July the PCC attended Whale Hill Primary School to judge an art competition organised by the Rural Crime Prevention Officer to encourage young people to take ownership of Eston Hills and not become involved in criminal damage and antisocial behaviour in the area. This educational element of work forms a key part of the strategy developed through the multi agency Eston Hills Operational Group, which was formed as a result of ongoing issues.
- 4.5 On 11th July the PCC attended the Junior World Cup tournament, which was organised by the School Liaison Officers who have been funded through the PCC. The event involved schools from Strengthen areas from across Cleveland and

encouraged active participation, team building and engagement with the police, in a sporting environment. It is hoped that this will become an annual event.

- 4.6 On 18th July the OPCC team moved into the new Community Safety Hub building. All departments are now transferred into the purpose built new building and the previous Ladgate Lane site has been decommissioned.
- 4.7 On 22nd July the PCC attended the Sikh Nagar Kirtan parade in Middlesbrough, for which he also provided funding through the Community Safety Initiatives fund as part of his objective to secure the future of our communities by increasing community cohesion.
- 4.8 On 23rd July the PCC attended the Cleveland Anti Slavery network. The multi agency group, which is independently chaired, has been formed by the PCC to facilitate information sharing and best practice across a range of agencies who deal with human trafficking and modern day slavery. The aim of the group is to help the Force and stakeholders work collectively and collaboratively to prevent, identify, disrupt and eradicate modern slavery in all its forms.
- 4.9 On 2nd September the PCC attended an induction day for recently appointed Special Constables. The Force are actively recruiting for Specials with a long term aim of increasing Special Constabulary numbers to 200.
- 4.10 On 6th September the PCC hosted an event to mark Emergency Services Day. Leaders from Cleveland Police, Cleveland Fire Brigade, North East Ambulance Service, HM Coastguard and Cleveland Mountain Rescue, local authority representatives and MPs were invited to the flag-raising ceremony in advance of the first ever national Emergency Services Day which will take place at 9am on Sunday 9th September 2018 (9th hour of the 9th day of the 9th month) at Heaton Park in Manchester. The event commemorates and recognises the efforts of staff and volunteers across all the emergency services and the tireless work they do keeping communities safe.

5. Future Engagement / Meetings

5.1 Meetings of note over the next few weeks include:

- Rural Crime Week – 10th to 16th September
- Police and Crime Plan Partners Consultation – 13th September
- Dementia Friendly Redcar and Cleveland event – 19th September

Barry Coppinger
Police and Crime Commissioner for Cleveland